



# ANNUAL REPORT

~ Fiscal Year 2017 ~  
(July 1, 2016 to June 30, 2017)



## Highlights:

### Awards & Recognition

- In August, 2016 OATS received the *Transit Champions Award* at the MO Public Transit Association Meeting.
- In September, 2016 OATS celebrated its 45<sup>th</sup> Anniversary with over 800 in attendance.
- OATS was recognized by the Missouri Community Service Commission in 2017 for its tireless service and impact on Missouri citizens.

### Our Employees are OATS Greatest Asset!

- At the end of the fiscal year, OATS had a total of 723 employees.
- Numerous employees participate in OATS *Wellness for Life* program with a variety of wellness activities & challenges held throughout the year.
- A total of 75 employees celebrated milestone anniversaries.

### Safety

- Safety continued to be a top priority for OATS with one preventable vehicular accident for every 191,201 miles of exposure.
- Safe Driver Awards were earned by 339 drivers- a combined total of 2,610 years of safe driving. A listing of the recipients of these awards is published annually in *The Wheel*.

### Fleet

- OATS received a total of 65 new vehicles this fiscal year and sold 39. OATS fleet consisted of 847 vehicles, including 48 leased vehicles.

### Operations

- OATS provided a total of 1,471,182 trips- or 745,819 operating hours.
- Our vehicles traveled 13,957,983 miles.
- 28,463 Missourians were served.
- The total amount paid for insurance coverage in FY17 was \$1,661,111.

### Facilities

- OATS has a total of eight regional offices- 5 OATS owned buildings and 3 rented spaces, plus 3 satellite offices in rented spaces.

### Volunteers and In-Kind Support

- The OATS County Support Committees continue to work hard advocating for OATS and various fundraising efforts. More than 590 volunteers serve on our county committees.
- Over 200 volunteers attended Transportation Day at the Capitol in April 2017. All volunteer hours are used toward in-kind support dollars, which totaled \$1,052,511.
- A special thank you to the Missouri newspapers who support OATS by printing our bus schedules free of charge. 1,204 bus schedules were printed in local newspapers for an in-kind value of \$60,934.

### Board of Directors

OATS Board of Directors held six meetings; all board meetings are held at OATS Home Office & are open to the public. Officers include: President - Nolan McNeill of Cassville; Vice President - Mel Sundermeyer of Holts Summit; Treasurer - Betty Smith of Clark; and Secretary - Don Reed of Salisbury.

### OATS Funding

#### Where it Comes From ...

Federal Transit Administration Grants.....	36%
Special Service Contracts.....	28%
Medicaid.....	14%
Area Agencies on Aging.....	6%
Rider/Local Contributions.....	6%
State Funding.....	6%
Other.....	4%

#### Where it Goes ...

Driver/Dispatcher Wages/Benefits.....	53%
Gasoline.....	11%
Direct Operating Support.....	11%
Indirect Administration Expense.....	7%
Repairs & Maintenance.....	7%
Vehicle Insurance.....	5%
Driver's Expenses & Operating Supplies.....	4%
Capital Investment.....	2%



## OATS Covers More than 50,640 Square Miles!



The firm of Graves and Associates, CPA's, LLC of Jefferson City, MO, audits the financial statements of OATS, Inc. annually. The Audit Report is reviewed and adopted by the OATS, Inc. Board of Directors. Copies of these financial statements are available upon request by contacting OATS at 2501 Maguire Blvd., Ste. 101, Columbia, MO 65201; telephone (573) 443-4516.