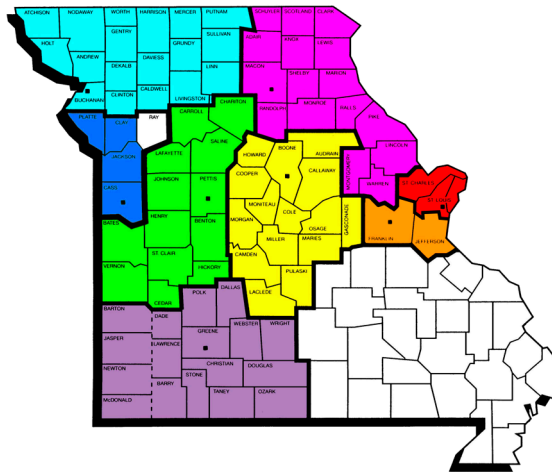




Facts About OATS Transit

- OATS Transit serves everyone-- we are not just for seniors! Our service is available to everyone regardless of age, race, gender, color, religion, or national origin.
- Our services range from taking toddlers to preschool, getting people to work each day, taking patients to life-saving medical appointment, taking people shopping so they can continue living independently in their own community.
- We have regular routes that operate in 87 counties, plus we contract with a number of agencies such as health care facilities and nursing homes to provide regular service to their clients. Some counties have limited service due to funding limitations.
- We are a provider in the Non-Emergency Medical Transportation Network. We partner with LogistiCare and MTM, Inc. to ensure all Missourians have access to medical transportation.
- Our schedules are located online at www.oatstransit.org, or contact us and we will add you to our mailing list to receive our quarterly newspaper publication.
- OATS Transit is one of the largest and most unique systems of its kind in the country!



Call your local OATS Transit office for more information on transportation in your community:

OATS Home Office
573-443-4516
1-888-875-6287

East Region
314-888-6720
1-800-201-6287

Midwest Region
636-583-1125
1-800-373-1631

Mid-MO Region
573-449-3789
1-800-269-6287

Midwest Region
660-827-2611
1-800-276-6287

Northeast Region
660-395-3041
1-800-654-6287

Northwest Region
816-279-3131
1-800-831-9219

Southwest Region
417-887-9272
1-800-770-6287

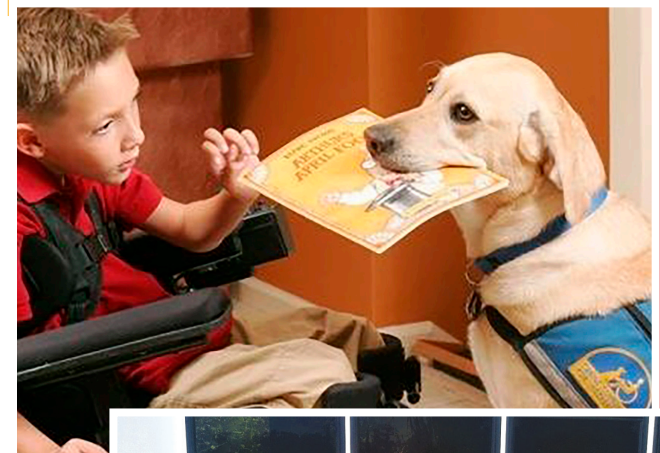
West Region
816-380-7433
1-800-480-6287



Operating Above the Standard

Look for us on your favorite online site:

Find Our Schedules Online – www.oatstransit.org
Like us on Facebook – www.Facebook.com/oatstransit
Follow us on Twitter – www.Twitter.com/oatstransit



Service Animals

Riding Alongside Service Animals

THE LAW

Under the Federal Transit Administration, service animals are not limited to just guide dog; it may be any type of animal that has been trained to help an individual with disabilities. Permits and registration for the animal are not required, but bus operators may inquire about the tasks the animal has been trained to perform. The animal must be under the control of the handler at all times.

Service animals will not be denied boarding because passengers fear the animal or are allergic to it.

WHAT IS NOT ALLOWED

Therapy, comfort or emotional support animals are NOT considered service animals for the purpose of using transit, and therefore will be denied riding the bus.



Training

Owners may be asked to remove their service animal if it is not under their control or poses a direct threat to the health and safety of others. Service animals are extremely well-trained and familiar with working in public places. Passengers need to avoid feeding or petting service animals because these animals are working and should not be distracted.



There are basic standards service animals need to follow:

- The animal must remain under the handler's control at all times.
- Animals should not solicit attention or annoy the public (i.e. steal food, defecate or bark).
- Must be clean and well-groomed.
- Remains quietly beside handler on the floor or in their lap, does not block aisle or sit in seats.
- Does not show aggression toward other animals or passengers.
- Owners are responsible for any damage or mess caused by the animal.

Service animals presenting a danger to the driver or other passengers must be confined or constrained.

All medical equipment must be secured to prevent injury in case of an accident or sudden stop.